**Housing & Dining Credits Information**

Students who live in on-campus housing and checked out of their residence before March 22 will receive a credit on their account equal to the average daily rate of their housing plan for the period of March 23 through May 8. Students who have a dining plan and are no longer using the dining plan will also receive a credit on their account equal to the average daily rate of their dining plan for the period of March 23 through May 8.

Students have two refund options:

- Apply your credit toward next fall’s on-campus housing and meal plans; or
- Receive a credit refund in an amount that is calculated against your individual financial standing. Institutional aid, non-refundable aid, any balances owed, and federal student aid are not refundable.

An online form has been created for students to start the housing and dining credit process.

[https://www.centralstate.edu/services/form/PR/housingmeals-form.php](https://www.centralstate.edu/services/form/PR/housingmeals-form.php)

The deadline to inform the University on how to apply the credit is **Friday, May 1**.

We appreciate your patience as we calculate the amount of your room and dining credit. If you have a payment plan, your installment amount will be recalculated and you will receive an email with the new installment amount. If the credit is greater than any outstanding balance, a refund for the excess amount will be issued.

**Tuition & Fees:**

Classes and student services are continuing on line. Therefore, there will be no credit for tuition, fees or parking.

**Frequently Asked Questions**

**When will I receive my refund?**

Each account must be reviewed individually, and when the process is completed, students will receive notification via their MyCSU accounts. We anticipate that refunds will begin mid-May; refunds for graduating seniors will be processed first.

**How will I receive my refund?**

Parent refunds will be sent home via check. Student refunds will be received in the same manner in which they are disbursed during the typical refund process. If you have never selected a payment method, please follow the instructions below;

Log on to Nelnet/TMS - [https://centralstate.afford.com](https://centralstate.afford.com)

Select Refund
Select Refund Payment Method
In the event you have a refund, please select a Payment Preference;
  o Direct Deposit, or
  o Check
Submit

How is it determined whether the refund will go to a parent or a student, and are there exceptions?

Refunds are processed to students unless there is a Federal Parent Plus Loan disbursement for spring semester 2020 on the student account.

Does my room and board credit have to apply toward my outstanding tuition balance?

Yes, if you have a balance due, the credit will apply toward any unpaid tuition charges even if you are on a payment plan and are current within that payment plan.