Global Protect VPN v 5.1.7 change password instructions
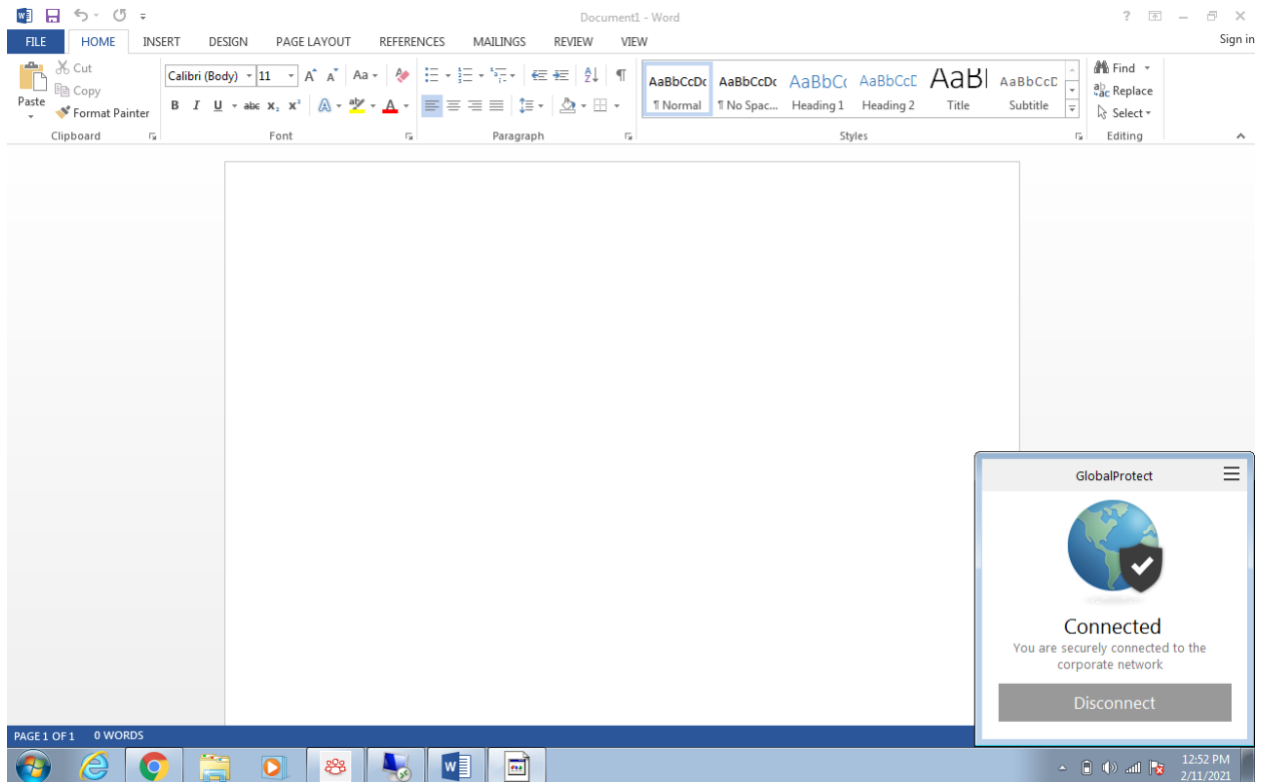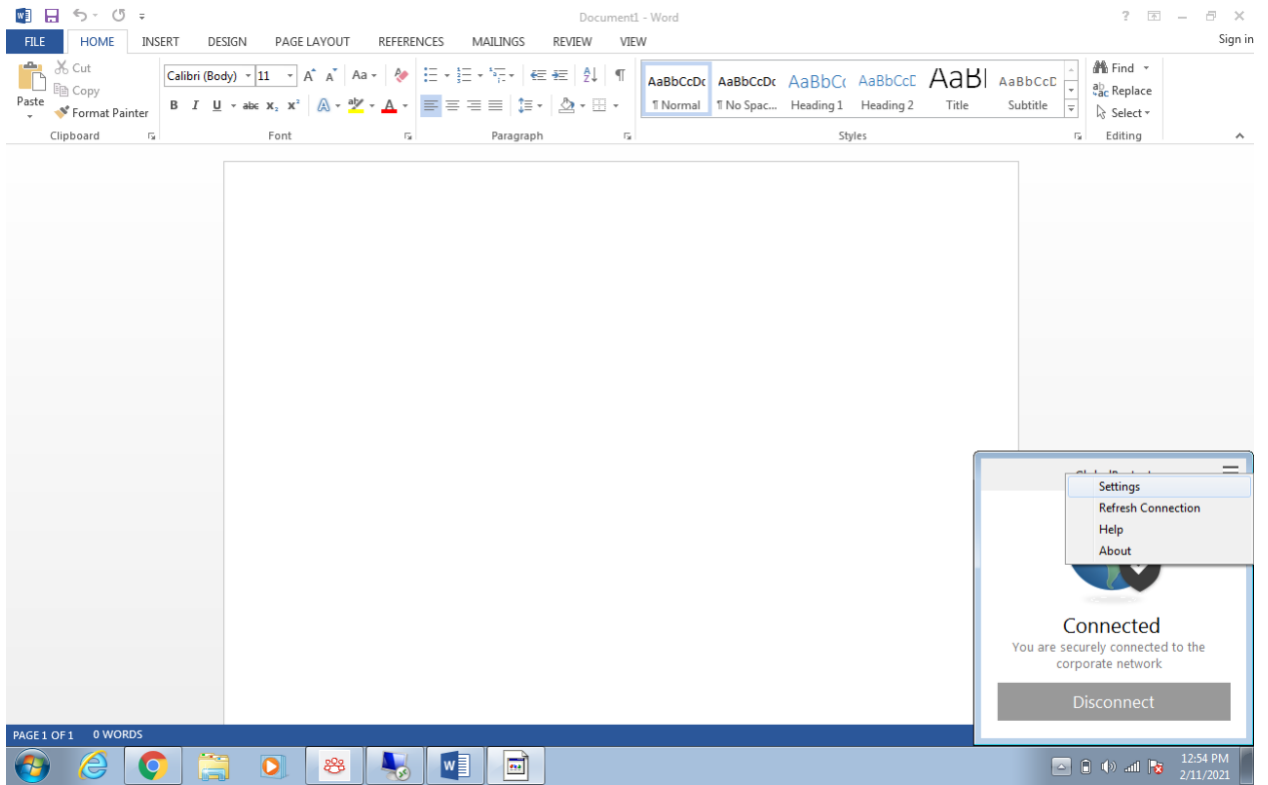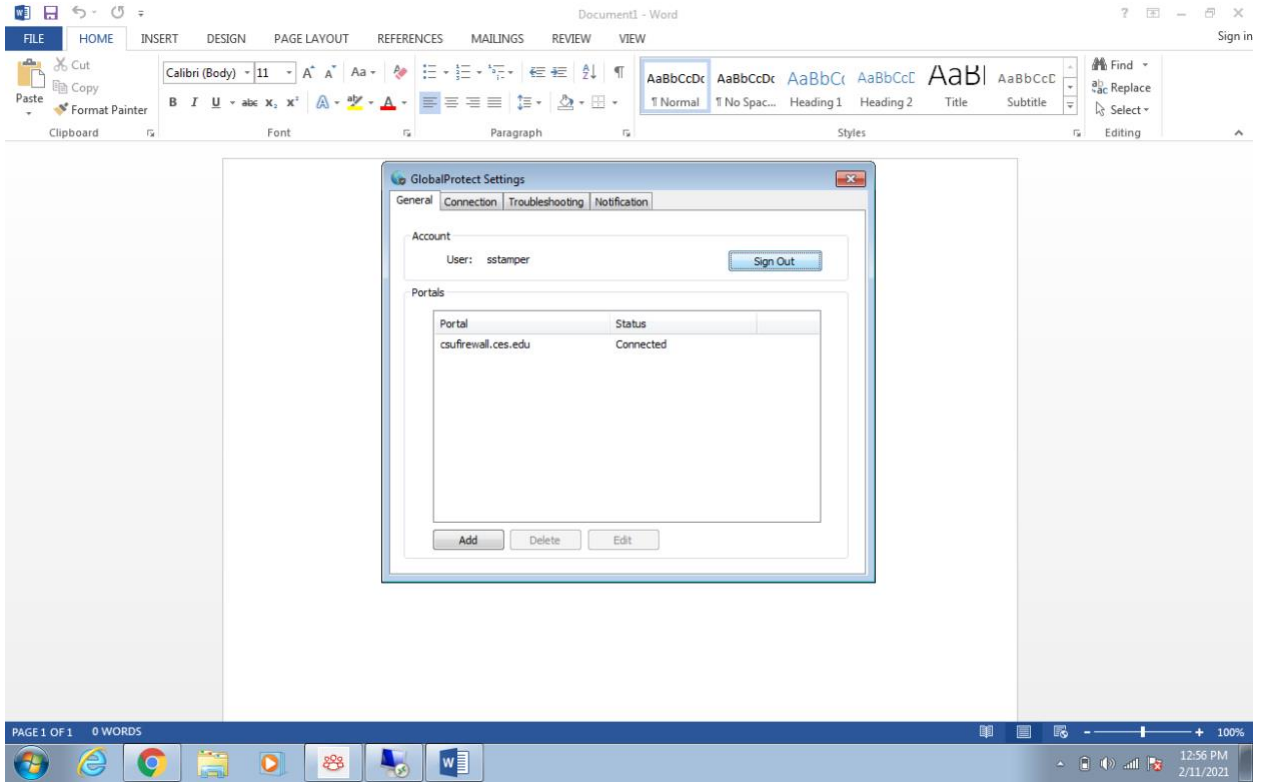
1. This is after you have changed your password in AD Manager Self-Service Password reset section at the centralstate.edu website. Your AD Manager password controls your domain login, email, Banner PROD, SysAid, Self Service Banner, and VPN. You will need to sign out of VPN before you can enter the new password.
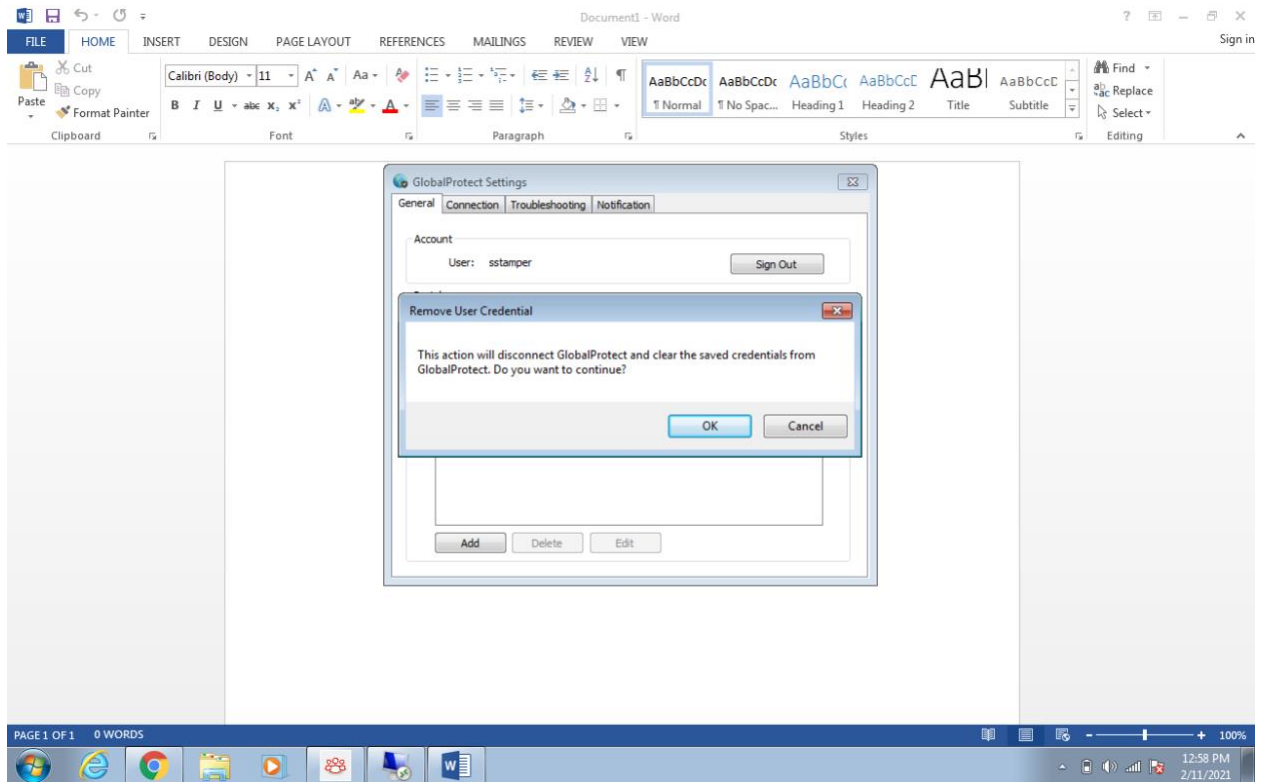

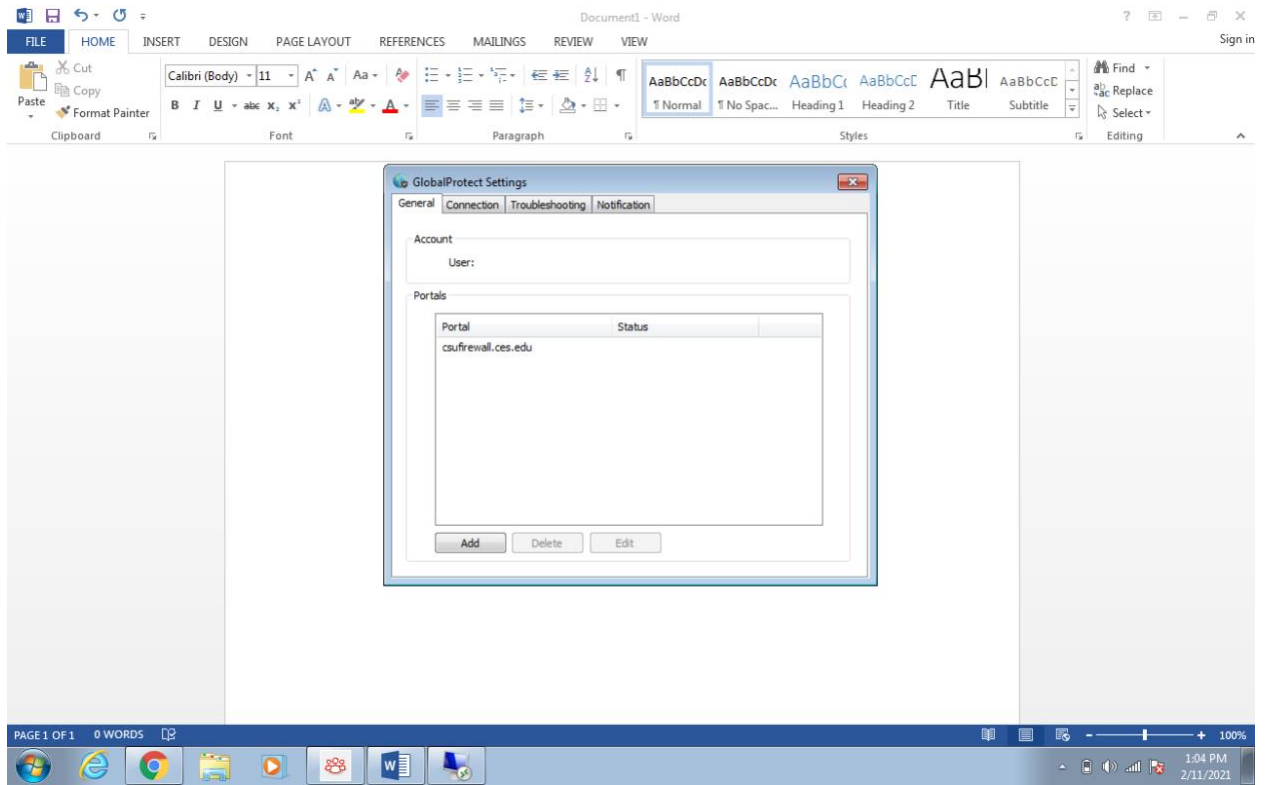2. At the Global Protect box click on the three lines at the top right corner
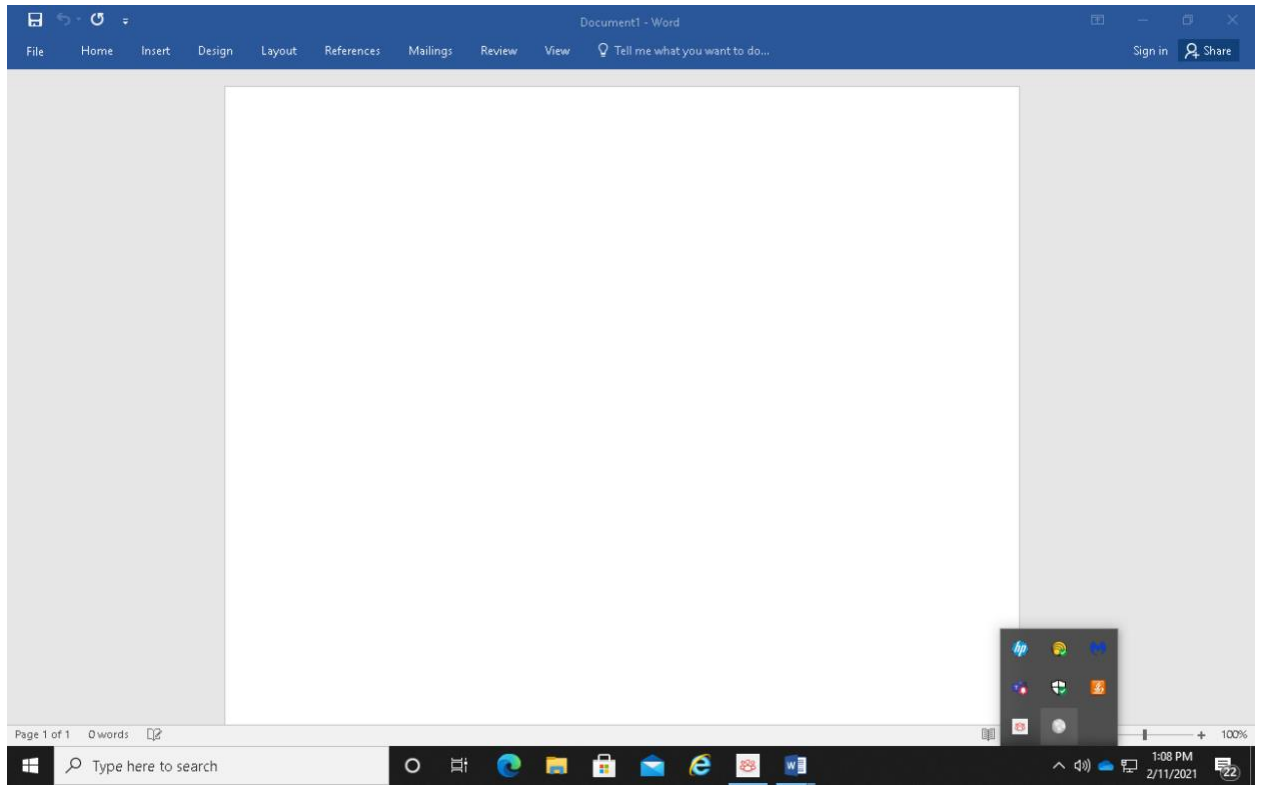
3. Click on settings
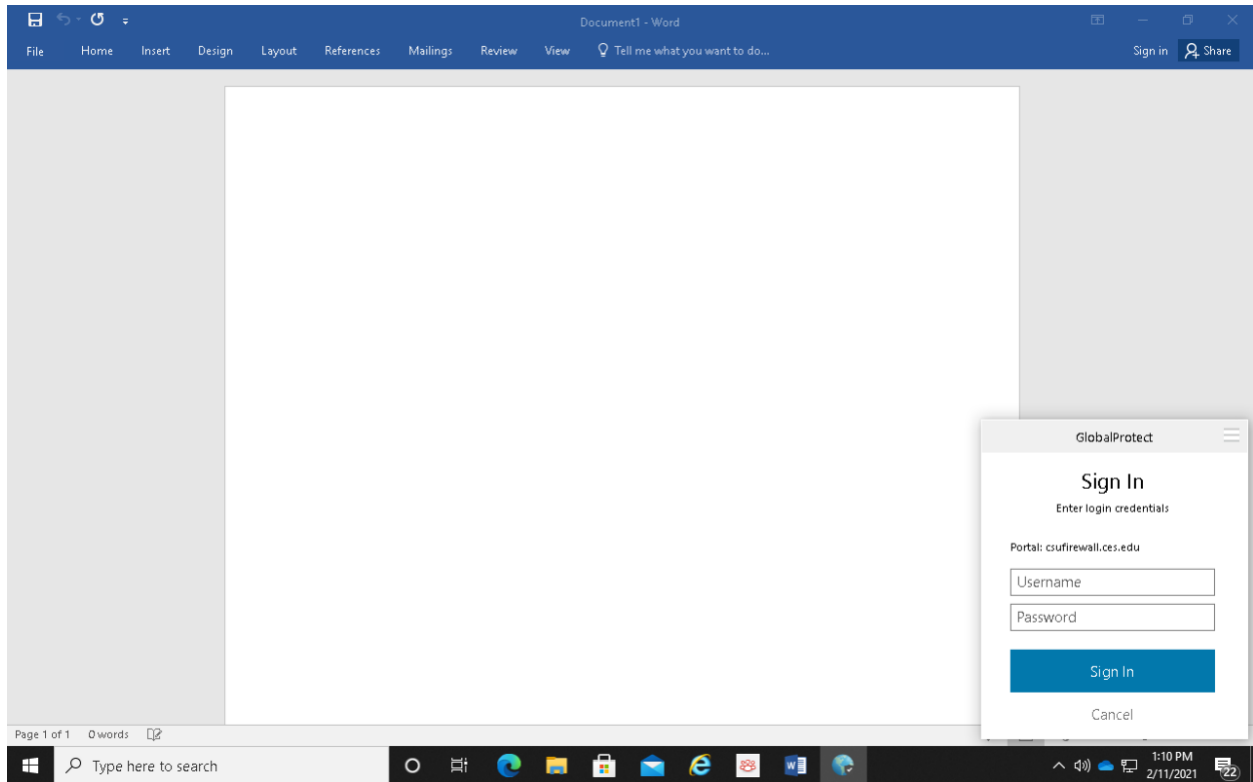
4. Click on Sign Out

5. Select Ok on the screen. This will clear the user credentials.

6. Click the Red X in the top right corner of box to close it.

7. Select the up arrow in the right corner of your task bar and click on the Globe.

8. Now you are at the (Sign in) Screen.

9. You will enter as your username the first part of your email address without the @centralstate.edu on the end. Also, do not enter the csu1\ before your user name.

10. Enter your email password on Next line and select Sign In.

11. It will say connecting in the box.

12. When sign in process has completed it will say connected.